



Policyholder/Distributor: HSBC Bank Canada 300-885 West Georgia Street Vancouver, BC V6C 3E9 Insurers:

\*Carrying on business in Canada under the trade name Assurant® 5000 Yonge Street, Suite 2000, Toronto, ON M2N 7E9

Phone: 1-800-668-8680

# **Summary**

# Insurance Coverages provided with the

HSBC +Rewards Mastercard®

Purchase Assurance and Extended Warranty

# **This Summary Contains Important Information**

The Summary within is meant to provide an overview of the features and benefits of the Insurance coverages ("Coverage") listed above, provided with the HSBC +Rewards Mastercard

# Who qualifies for this Coverage?

The primary cardholder of a HSBC +Rewards Mastercard who is a natural person, resident of Canada.

# Who is insured under this Coverage?

The Cardholder ("You" and "Your"), including the primary cardholder and any supplemental cardholder who is also a natural person, resident of Canada and to whom a HSBC +Rewards Mastercard is issued and whose name is on the card.

# What is the cost of this Coverage?

No additional fee will be charged for this Coverage provided with the HSBC +Rewards Mastercard.

# What is this Coverage?

This Coverage is a group insurance product covering losses arising from sudden and unforeseeable events (please see the certificate of insurance for full details and exclusions).

The tables below provide a summary of the eligibility criteria, benefits, and exclusions/limitations for each insurance coverage:

# **Purchase Assurance and Extended Warranty**

#### Eligibility for all following coverages

When You purchase new personal items ("Insured Items"):

(1) You must charge the full cost of the Insured Items to Your HSBC +Rewards Mastercard;

	Additional Eligibility	Benefits	Exclusions/Limitations
Purchase Assurance**	(2) within 90 days of the date of purchase, the Insured Items are lost, stolen or damaged anywhere in the world.	The insurer may: (1) repair, rebuild or replace the Insured Item; or (2) pay You the lesser of the: (a) original purchase price; (b) replacement price; or (c) repair cost.  Maximum: Lifetime liability of \$60,000 per account in a combined total in Purchase Assurance and Extended Warranty benefits.	It does not cover certain items such as:  • mail order items not delivered or damaged upon delivery  • perishables  • motorized vehicles and parts/accessories
Extended Warranty**  (Doubles the original manufacturer's warranty up to 1 additional year)	<ul> <li>(2) Insured Items must have original manufacturer's warranty of 5 years or less valid in Canada;</li> <li>AND</li> <li>(3) during the coverage period, the Insured Items: <ul> <li>experience a mechanical breakdown or a failure; and</li> <li>would be covered under that original manufacturer's warranty.</li> </ul> </li> </ul>	The insurer may:  (1) repair, rebuild or replace the Insured Item; or (2) pay You the lesser of the: (a) original purchase price; (b) replacement price; or (c) repair cost.  Maximum:  Lifetime liability of \$60,000 per account in a combined total in Purchase Assurance and Extended Warranty benefits.	It does not cover:  certain items such as aircraft, motorized vehicles, and parts/accessories  items purchased and/or used by or for a business or for commercial gain

<sup>\*\*</sup> Benefits payable will be reduced by any amount reimbursed by other applicable valid insurance, indemnity, warranty, protection and by any other reimbursement plans under which You are covered. You must obtain the insurer's approval prior to proceeding with any repair services of the Insured Items.

#### How can I submit a claim?

Immediately after a loss or an occurrence, which may lead to a covered claim under the Coverage, notify the insurer. You will then be sent a claim form.

Benefits will be paid upon receipt of full written proof of loss, provided notice of loss is given no later than 90 days from the date of loss and full proof of loss is delivered no later than 1 year after the date of loss. If Your claim is denied, You have 3 years to go to court.

# How are the benefits paid?

The benefits are paid directly to You.

#### What if I have a complaint?

For information on how to have Your complaint addressed, You can call the insurers at **1-800-668-8680** or visit their website at: **www.assurant.ca/customer-assistance** 

# When does this Coverage end?

Your Coverage automatically ends when:

- the policy is terminated;
- Your credit card account is cancelled or closed;
- Your credit privileges are suspended or revoked; or
- You cease to be eligible for Coverage.

# Can I cancel the Coverage?

At any time, if You don't want the Coverage, You can decide not to use it or contact Your credit card provider to get a different credit card with other insurance coverages or no insurance.

#### Other Details?

Complete terms and conditions of the Coverage are in the certificate of insurance available online:

Cardbenefits.assurant.com/docs/default-source/HSBC/HSBC\_PlusRewards\_Cert.pdf