



Royal Bank

NEWS

RBC Royal Bank launches Mobile Banking App

Clients now free to manage accounts from their Android devices

Port-of-Spain May 25, 2016: For the first time in Trinidad and Tobago, RBC Business and Personal Banking clients can use their Android tablets and mobile devices to conduct transactions online, including paying bills and moving money between their accounts.

These are just some of the benefits RBC Royal Bank clients will enjoy when they download – free of charge, the “RBC Caribbean” Mobile Banking App, available now in the Google Play store. The app will be available later this year to iOS/Apple users.

“This is a significant achievement for us, as we differentiate ourselves by delivering leading-edge products and services to our clients,” said Darryl White, Managing Director, RBC Royal Bank, Trinidad and Tobago Limited. “Our aim is to make it easier for our clients to do business with us and to do so innovatively.”

The Mobile Banking App complements the existing suite of innovative products and services that RBC offers including:

- Extended branch hours, Saturday banking and a single line for in-branch transactions in Trinidad and Tobago and The Bahamas
- Enhanced ATM network across the region
- EZ Pay devices for small/mobile businesses
- A 24/7 Caribbean Contact Centre serving client needs across the region

The Mobile Banking App is the first in Trinidad and Tobago to allow business and corporate banking clients to post and approve transactions immediately. It saves the client time and provides the added convenience of not having to visit the branch to conduct transactions.

Security is a key feature of the app as none of the client’s personal information is stored on the device, should it be lost or stolen and it includes a two-step process for user log-in.

“We’re proud to bring this service to our clients in Trinidad and Tobago and we are already working to make it available to RBC clients across the Caribbean within this year. The launch of the mobile banking app is part of our ongoing commitment to the region and to providing our clients with world class products and services,” said, Tim Rider, Senior Vice President, Sales, Caribbean Banking.

The "RBC Caribbean" Mobile Banking App is easy to set up. Visit the Google Play store to download free-of-charge. To find out more, please visit us at: www.rbc.com/caribbean